



Case Study

❖ **A highly respected non-profit seeks to recover from a catastrophic lockout of all IT systems by a disgruntled former employee.**

Client: A non-profit organization

Industry: Community Service

Talented Solutions: -Fractional CTO Strategy
-Custom Solution Development

The Opportunity: The organization's current internal resources lacked a true strategic, trusted technology advisor to provide guidance during this critical time. The client selected People Driven Solutions to provide immediate support.

The Response: Utilizing its deep, national network of resources and partners, as well as its internal project management capabilities, People Driven Solutions provided Custom Solutions to quickly regain control of the IT environment and solidly secure the IT environment. People Driven Solutions conducted a holistic assessment and developed a strategic technology roadmap. A Fractional CTO was selected to oversee the technology landscape and provide strategic leadership through implementing enterprise CRM, infrastructure, and telephony. Moreover, People Driven Solutions helped construct the implementation of best practices and alignment of technology strategy with corporate strategy for long term results.

The Result:

PDSI was instrumental in the client successfully achieving their technology goals and ensuring that solid measures were in place to prevent future security violations. The company reports feeling supported and more confident about their technology landscape. People Driven Solutions continues to be a trusted advisor and a partner in helping them reach their technology initiatives.